Almoayed Investments

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Mac & iOS Technician

Subsidiary
iMachines

Job Code
iMS-J003

Employment Type
Full-time

Job Location
Kingdom of Bahrain

Date Posted
January 6, 2022

Description
Maintain and repair software & hardware, to include printers and network connectivity.

Responsibilities

- Diagnose and troubleshoot Apple computer and iOS hardware and software
- Repair iOS and Mac devices according to requirement, using hand or power tools
- Replace faulty components, working with skills and care to reduce parts failure and therefore lower financial impact
- Resolve issues requiring communication with manufacturer's internal service team
- Keep track of devices and parts inventory while performing repairs
- Troubleshoot and repair computers, printers, and network connectivity
- Track and complete repair orders independently and as a team
- Order and maintain parts in coordination with warehouse/logistics team
- Support applications, Macintosh OS, both client, and server
- Attend to meeting with vendors and administrators as needed
- Phone, email, and on-site support on all levels to end-users within the company

Qualifications

- At least 3 years of proven experience in repairing current-model Apple devices
- Experience with diagnostics & a full range of hardware repairs for Apple devices
- Organizational skills, ability to focus and multi-task, as well as careful attention to detail
- Apple Certification (added advantage)
- At least 3 years experience in mac computer repair and in network connectivity troubleshooting
- Ability to train end-users in Mac OS client and server
- Expertise with LAN and WAN in a multiple platform environment
- Working knowledge and repair of Xerox, Epson, and HP printers (added advantage)
- Knowledge of Apple Remote Desktop (added advantage)